

# A safer city for all: The case of the City of Tshwane

A presentation presented at the Summit on

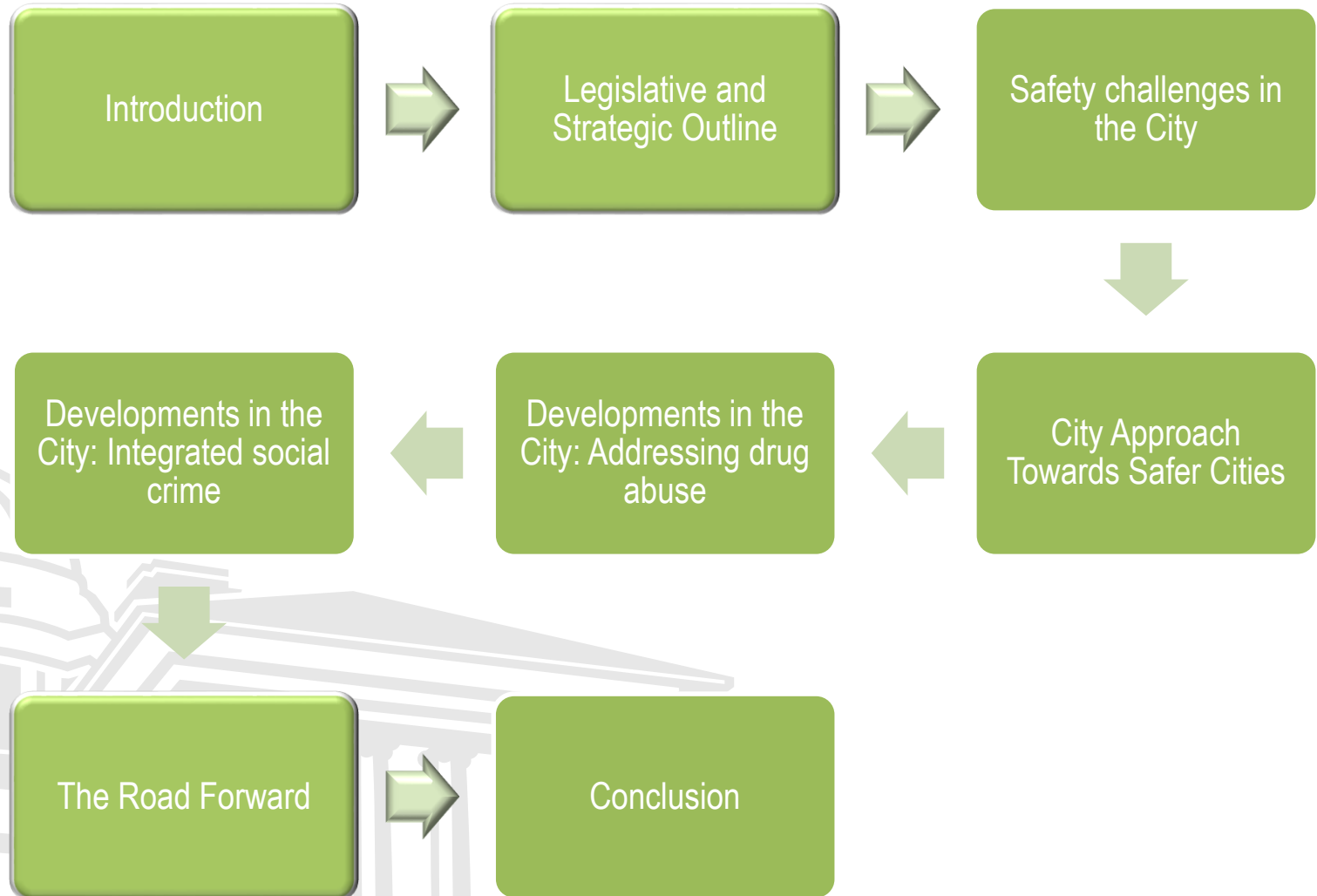
*“Together Innovating Sustainable Safer City Solutions”*

19 March 2019, Pretoria

Presented by A/DC SIEE Bohuis

# Presentation overview

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# Introduction

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- Safety is a cornerstone for realising viable, competitive and sustainable cities in South Africa.
- Local government – as the primary point of contact between state and communities – needs to be empowered to play a stronger role in driving integrated, long-term urban safety responses.
- This requires assistance from national and provincial government in setting up the appropriate fiscal, personnel and organisational systems within local government so that cities can fulfil their responsibilities with regards to violence and crime prevention.



# Legislative and Strategic Outline



# Legislative and strategic outline

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- In order for the city to realize it's safe city objectives, alignment to an extensive legislative and policy framework is required:



- This framework is *inter alia* inclusive of the following:



# Legislative and strategic outline

LEVEL	HEADLINING ELEMENTS (Summative)
International	<ul style="list-style-type: none"> <li>• United Nations Safer City Program</li> <li>• New Urban Agenda</li> <li>• UNDP Sustainable Development Goals</li> </ul>
Constitutional	The Constitution of the Republic of South Africa
National legislation	<ul style="list-style-type: none"> <li>• National Road Traffic Act, 1996 (Act 93 of 1996)</li> <li>• Criminal Procedure Act, 1977 (Act 51 of 1977)</li> <li>• South African Police Service Act, 1995 (Act 68 of 1995)</li> <li>• Prevention and Combating of Corrupt Activities Act, 2004 (Act 12 of 2004)</li> <li>• Local Government: Municipal Systems Act, 2000 (Act 32 of 2000)</li> </ul>
National framework	<ul style="list-style-type: none"> <li>• National Development Plan (NDP)</li> <li>• Integrated Urban Development Framework (IUDF)</li> <li>• White Paper on Policing (2016)</li> <li>• White Paper on Safety and Security (2016)</li> <li>• National Crime Combatting Strategy</li> <li>• National Crime Prevention Strategy</li> <li>• RTMC Strategic Plan</li> <li>• Policy on the Establishment of Community Safety Forums (2016)</li> </ul>
Provincial framework	<ul style="list-style-type: none"> <li>• Gauteng Safety Strategy</li> <li>• Gauteng Social Development Strategy</li> <li>• Gauteng Economic Development Strategy</li> </ul>
Local framework	<ul style="list-style-type: none"> <li>• Integrated Development Plan (IDP)</li> <li>• Service Delivery and Budget Implementation Plan (SDBIP)</li> <li>• CoT Safer City Policy</li> <li>• City of Tshwane by-laws</li> </ul>

# City of Tshwane Strategic Pillars

- The city's community safety mandate is aligned in terms of Section 152 (1)(d)(e) of the objectives and mandate of local government, i.e. to promote a safe and healthy environment and encourage the involvement of communities and community organisations in matters of local government.

## City of Tshwane strategic pillars

A City that facilitates economic growth and job creation

A City that cares for residents and promotes inclusivity

A City that delivers excellent services and protects the environment

A City that keeps residents safe

A City that is open, honest and responsive

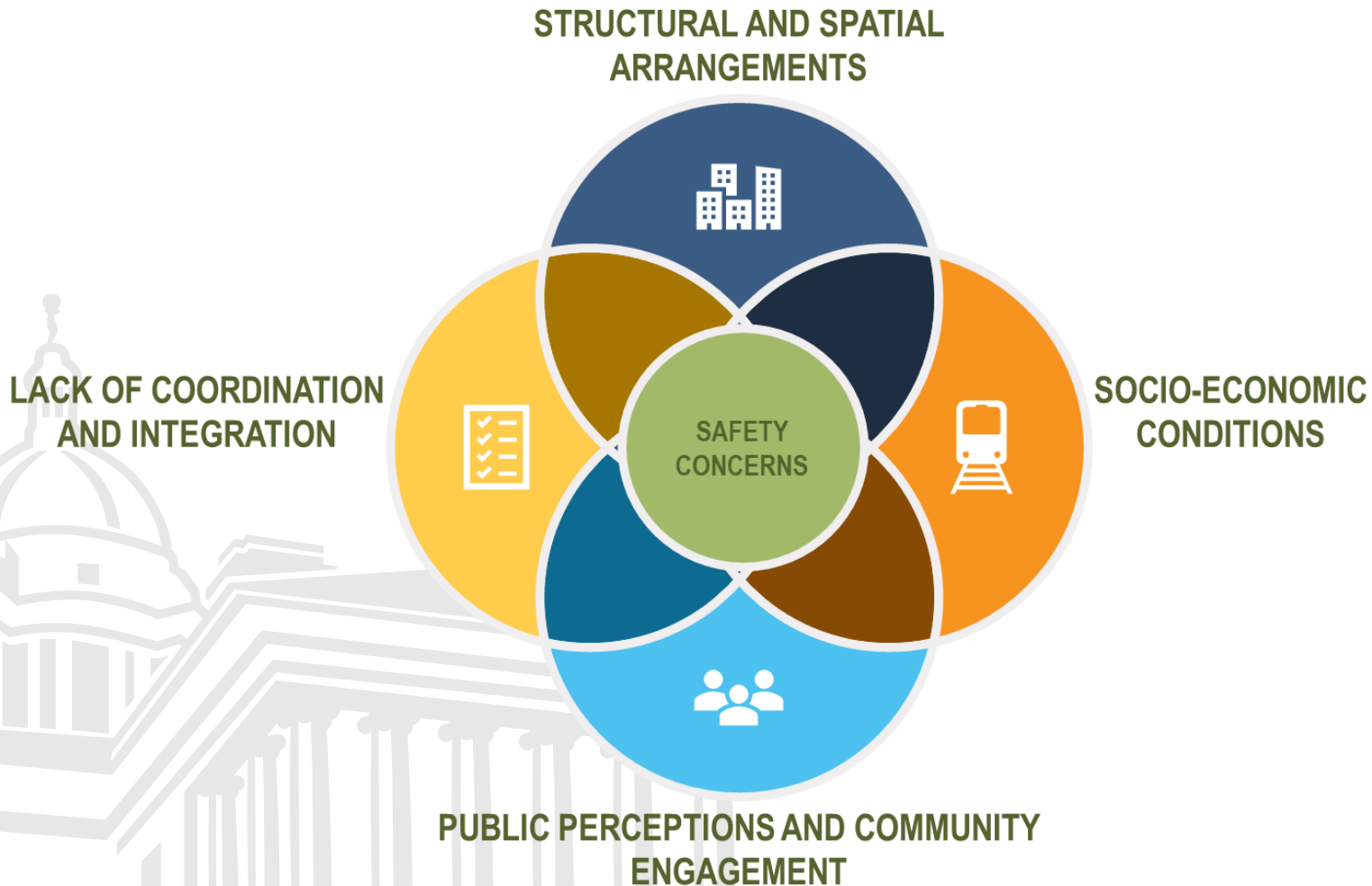


# Safety challenges in the City



# Safety challenges in the City of Tshwane

- In general, safety challenges in the City emerges from four areas:



# Safety challenges in the City of Tshwane

- Challenges emerging from these areas includes amongst others:

## Structural and spatial arrangements

- Poor spatial arrangements
- Lack of infrastructure and housing
- Uneven distribution of infrastructure, services, and facilities
- Lack of maintenance

## Socio-economic conditions

- Unemployment, poverty, inequality and social exclusion
- Low skills base
- Conflicting value systems
- Large concentrations of diverse groups

## Lack of coordination and integration

- Ineffective coordination structures
- Uncoordinated service delivery
- Decentralised and outdated interorganisational systems
- Traditional thinking

## Public perceptions and community engagement

- General disregard for the law
- Ignorance of the law, especially bylaws
- Detached communities
- Limited understanding of crime and crime prevention



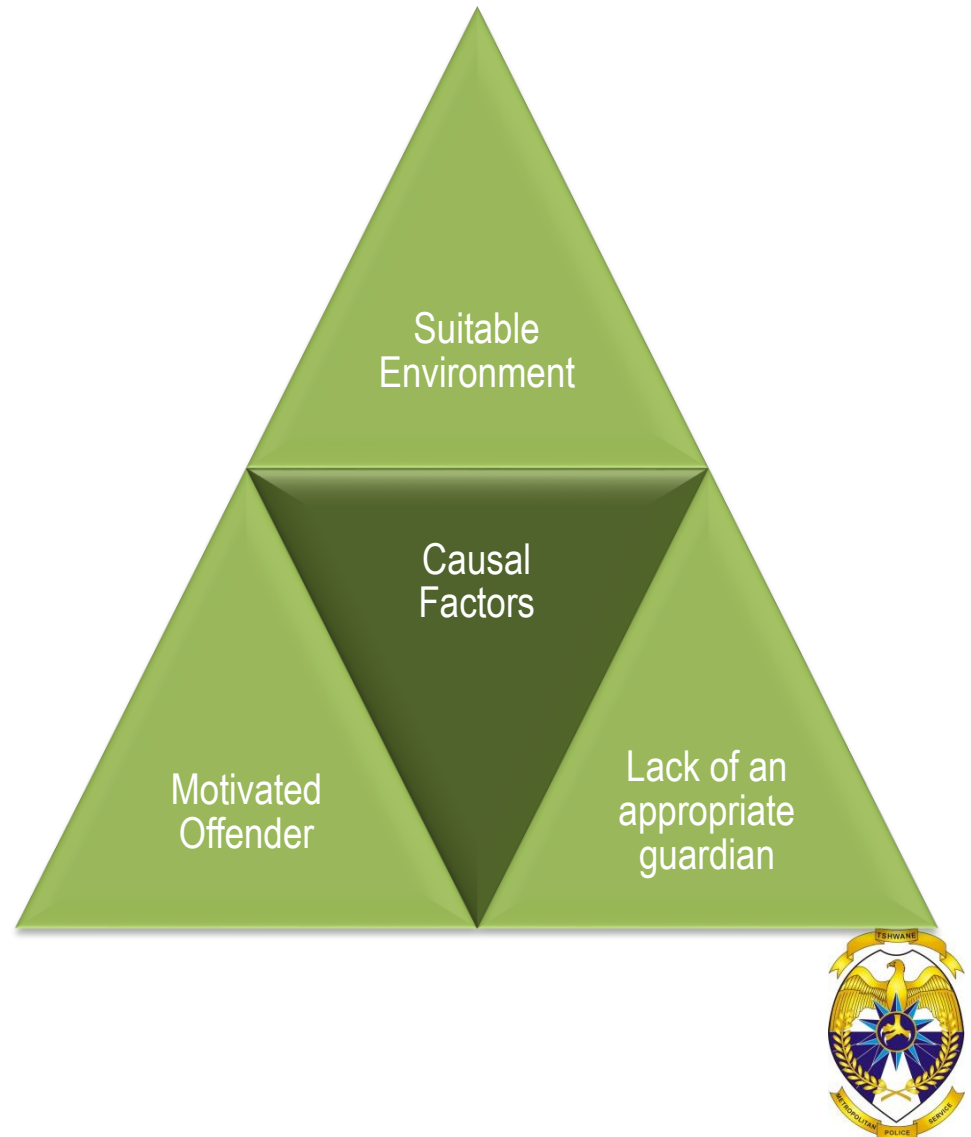
# City Approach Towards Safer Cities



# City Approach Towards Safer Cities

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- Crime is the result of numerous factors, but to facilitate strategy development, they can be grouped into three broad categories.
- An approach that takes into account the benefits of combining and coordinating activity towards all three factors simultaneously provides the basis of an approach of a safer city and safer city policy



# City Approach Towards Safer Cities

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- The City's safe city approach rests on three building blocks:



## Safe City building blocks

Building urban safety through urban vulnerabilities

Building urban safety through urban planning, management

Improving the governance of safety



# City Approach Towards Safer Cities

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- The City's safe city approach is inclusive of the following components:

Safer City components

Surveillance capability

Network connectivity

Data centre

Centralised command centre

Change management and capacity building



# City Approach Towards Safer Cities

- Considering both the building blocks and components, the City's policy is based on the following principles:

## Cot Safe City Principles

Dealing with crime and safety as a crosscutting, multi-sectoral issue

All inclusive partnerships

Adherence and compliance with other national, provincial and local legislation and policies

Individual and collective responsibility

SMART defined outcomes

Contemporary relevant interventions



# City Approach Towards Safer Cities

- From these principles, the following broad focus areas have been identified:



# City Approach Towards Safer Cities

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- The following critical ICT needs have been identified:

An emergency  
response platform

Intelligent  
Transportation  
System

LTE Broadband  
Trunking system

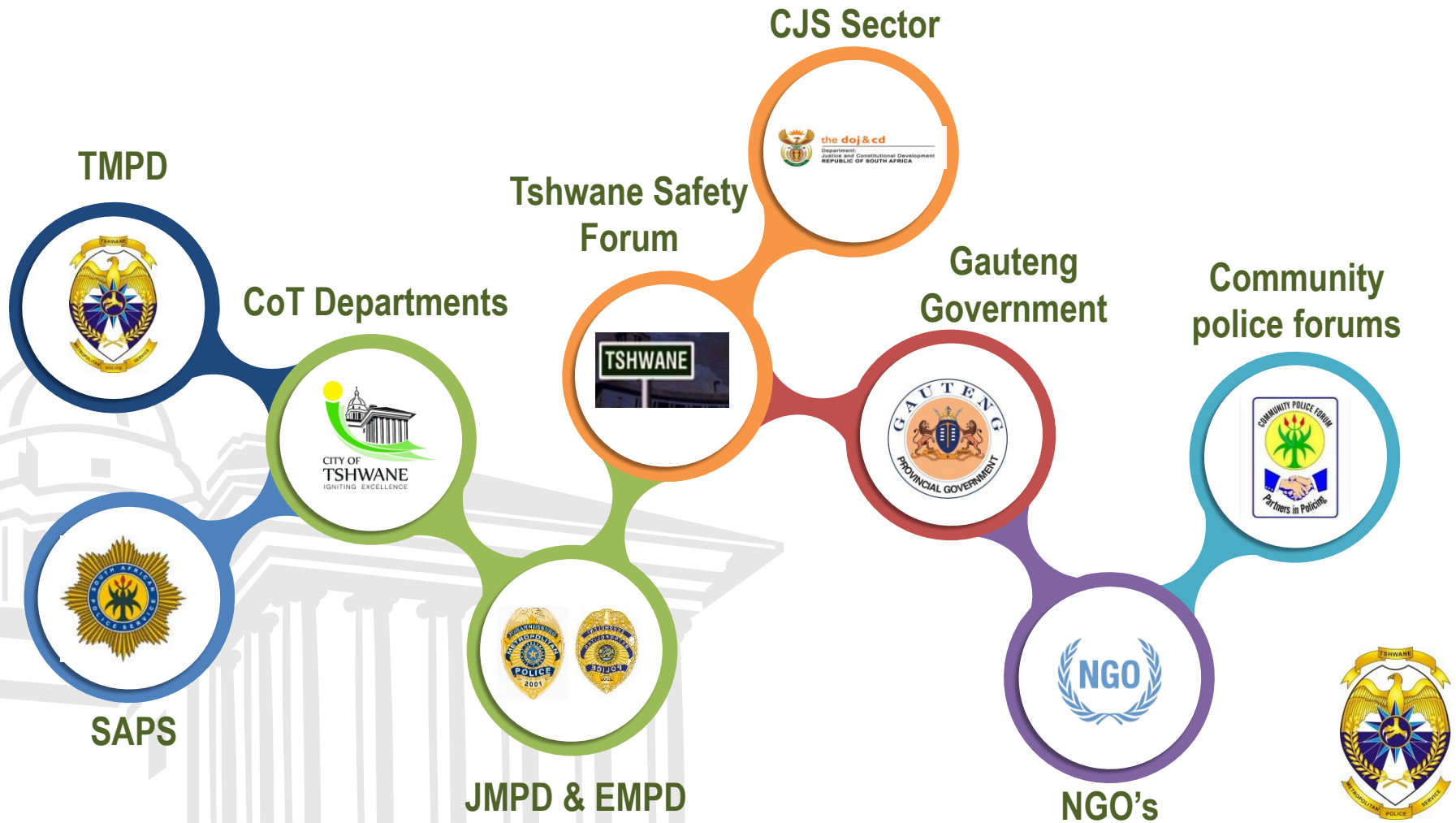
Intelligent Video  
System

Intelligent video  
analysis platform



# City Approach Towards Safer Cities

- Key role-players in the smart city approach *inter alia* includes:



# Developments in the City: Addressing drug abuse

**Don't use drugs! It will kill u.**

**#Hopeline**



Call us for  
assistance on  
**012 358 5001**

# Addressing drug abuse

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- The City of Tshwane like other cities in the country and in the world is facing a substance abuse problem which hinders promotion of social cohesion and stable communities.
- Substance abuse is a precursor to a range of traffic and violence related injuries, domestic violence, gang violence, robbery and assault. In addition, Drugs and substance abuse damages the health of users and are linked to the rise in communicable and non-communicable diseases.
- The City of Tshwane through the involvement of other key role players and a number of initiatives in place has multilaterally tackled Drug and Substance abuse in the City



# Addressing drug abuse

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- The City's drug abuse programs rests on three pillars:



# Addressing drug abuse

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- Emerging from these pillars, the following programs emerges:



## NPO's & Partnerships

Empower NPO's and Partners to launch programs to counter DSA related challenges in communities..

## Preventing Infections

Support initiatives to prevent the spread of infections by people who inject drugs.



## Communication

Make use of media to create awareness and introduce support mechanisms/

## Disrupting supply

Support supply reduction initiatives of law enforcement



## Community programs

Support Community Substance Abuse Programs sites / drop-in centers

## Education

Educate and communicate interventions to broaden the knowledge base of communities.



## Treatment & Aftercare

Harm reduction interventions regarding the users by conducting HIV testing and counselling,

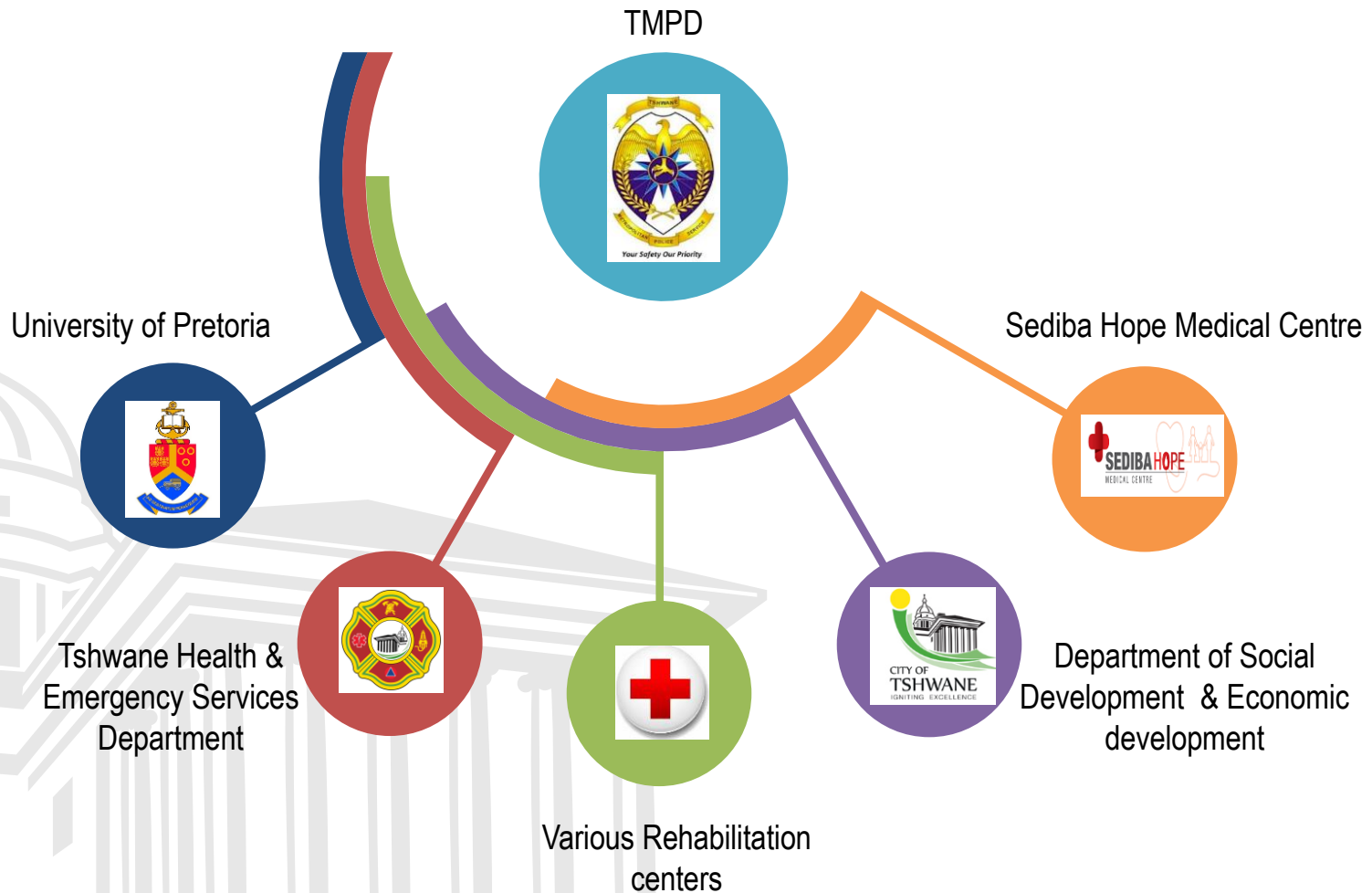
## Re-integration

Creating opportunities for employment and productivity across the city



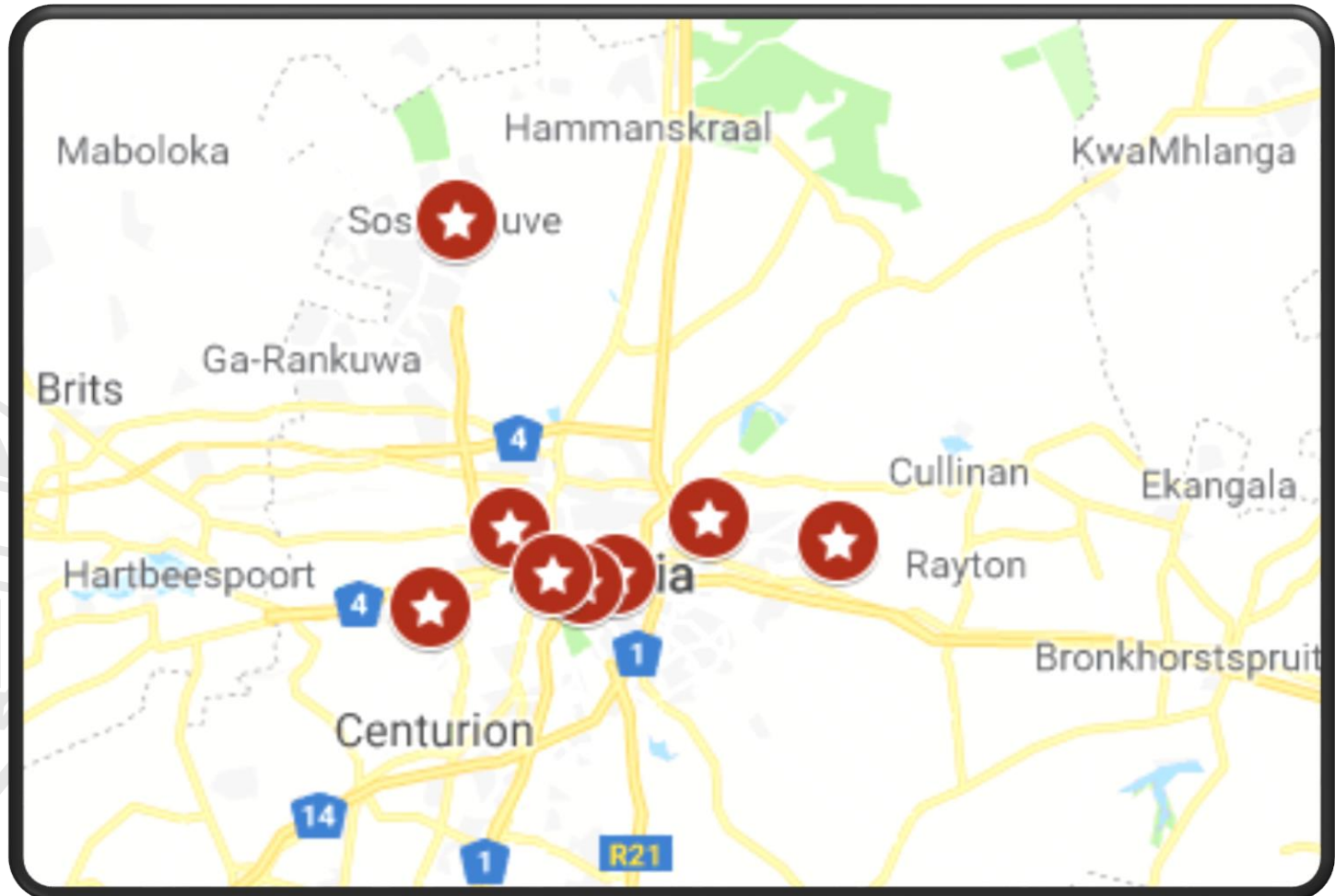
# Addressing drug abuse

- Key role-players in relation to the City's drug abuse program includes:



# Addressing drug abuse

- Currently, the City operates seven Community Oriented Substance Use Program sites in Mamelodi, Soshanguve, Hatfield, Daspoort, Atteridgeville, Eesterust, Sunnyside and the CBD.



# Addressing drug abuse

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- The following major developments took place:



## Hope Line

A 24 hour Call Centre which provides a support network to drug users has been established. Callers in need of support are served by Social Workers who follow up on calls and ensure that the needs of callers are properly dealt with.



## Local Drug Action Committees

LDAC's have been established in all priority areas. These committees work closely with the city to identify and then address social conditions that is conducive to drug abuse.



## Policing responses

Targeted, data driven policing of known hotspots have led to various arrests and other intervention. Within the CBD, surveillance is boosted through the application of CCTV cameras, enabling both proactive and reactive responses.



## Health and social development

The City provides basic transport service, accommodation, food and blankets in case of emergencies. Callers in need of support are served by Social Workers who and ensure that the needs of callers are properly dealt with.



# Addressing drug abuse

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- Some successes of these developments includes:
  - The City's Health Department is currently funding the Department of Home Medicine at the University of Pretoria, who developed the evidence based Community Oriented Substance Use Program (COSUP). These programs are currently being rolled out in all focus areas.
  - To date, at least 2 364 people were enrolled on the COSUP program and more than 12 000 follow-up visits were conducted for intensive interventions.
  - It is estimated that the City has reached more than 40 000 people through outreach and education.



# Addressing drug abuse



## OH YES, YOU DESERVE IT! YOUTH-FRIENDLY SERVICES

Adolescent and youth service time: 14:00 to 16:00

These are times dedicated to adolescent and youth services. However, adolescents will be assessed throughout the day if a specific condition requires this.

Services will be provided in a friendly and supportive manner and include:

- Health promotion
- Disease prevention
- Curative intervention relating to sexual and reproductive health
- HIV/AIDS and TB

The following will be screened and you will be referred if required:

- Mental health/illness
- Drug and substance abuse
- Violence and injury



## COSUP in TSHWANE

Addressing drug use through a Community Oriented Primary Care approach.



# Developments in the City: Integrated social crime



# Integrated social crime prevention programs

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- Social crime prevention generally promote the well-being of people and encourage pro-social behavior through social, economic, health and educational measures, with a particular emphasis on children and youth, and focus on the risk and protective factors associated with crime and victimisation.
- A variety of community based interventions have been initiated across multiple wards of the city
- These interventions are multilateral and intersectoral in nature, and is predominantly focused on vulnerable groups.



# Integrated social crime prevention programs

- The social crime prevention approach of the City is focused on the following:



# Integrated social crime prevention programs

- Key role players in interventions amongst others include:



# Integrated social crime prevention programs

- The role-players participate in various programs are inclusive of:



# Integrated social crime prevention programs

- Programs include:

Program	Description	Focus Points	Role players
Public education programs	This programme involves the development of a focused, needs-based public education programme, which aims to alter public attitudes and responses to crime and to activities which support crime.	<ul style="list-style-type: none"> <li>• Causes and implications of crime</li> <li>• Purchase of stolen property</li> <li>• Road Safety</li> <li>• Municipal Bylaws</li> </ul>	South African Communication Service, Justice, Welfare, Correctional Services, Health, Business against Crime, Organized Labor, Religious Groups and NGO's
School-based education against crime	Through the provision of a basic knowledge in the workings of the criminal justice system as well as key life skills, which build confidence and provide ammunition to deal with victimisation	<ul style="list-style-type: none"> <li>• Bullying</li> <li>• Discipline</li> <li>• Gangsterism</li> <li>• Sexual Abuse</li> <li>• Scholar patrol training</li> </ul>	Department of Education, Love Life, Department of Transport, SAPS, Social Development, Churches and NGO's
Awareness interventions focused on vulnerable groups	Educational awareness interventions to empower vulnerable groups, such as older persons, women, and people with disabilities, the youth and children	<ul style="list-style-type: none"> <li>• Bullying</li> <li>• Gangsterism</li> <li>• Child trafficking</li> <li>• Gambling</li> <li>• Domestic violence</li> <li>• Sexual abuse</li> </ul>	Justice, Welfare, Correctional Services, Health, Department of Education, Love Life, Religious Groups, NGO's schools and day-care centres.

# Integrated social crime prevention programs



**TSHWANE  
SPEAK OUT  
LOUD**  
[WWW.SPEAKOUTLOUD.CO.ZA](http://WWW.SPEAKOUTLOUD.CO.ZA)



**#TswelopeleCleanUp**

Saturday, 7 July  
Mamelodi  
07:30 to 10:00

Join us as we clean up the Alaska Informal Settlement and the Adendale Spruit.  
Starting point:  
Lusaka Sports Ground  
@ 07:30

[WWW.TSHWANE.GOV.ZA](http://WWW.TSHWANE.GOV.ZA)



**Tshwane  
Place of Safety  
Association**

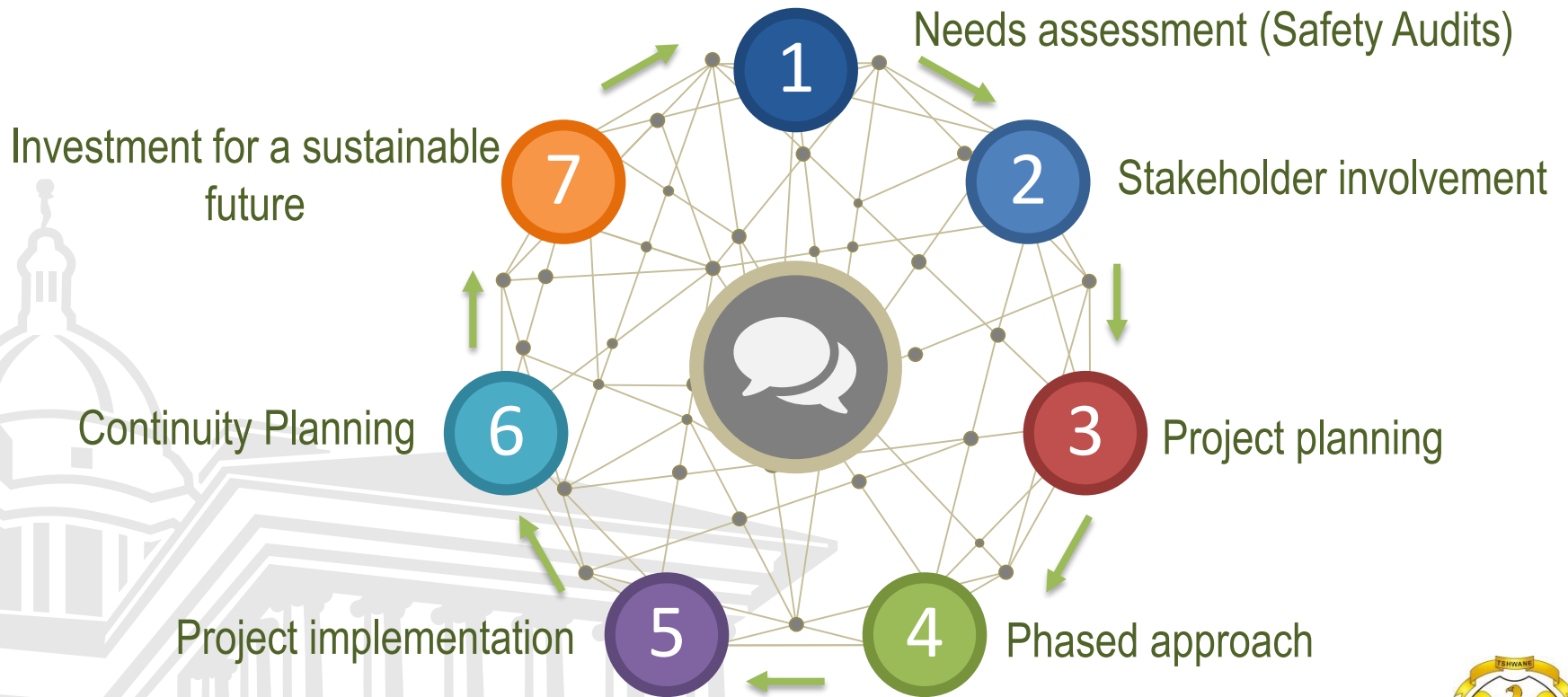
The logo for the Tshwane Place of Safety Association features a purple silhouette of a house with a heart inside. Below the house, there is a white silhouette of a family consisting of a man, a woman, and two children.

# The Road Forward



# Becoming a Safer City: The road forward

- The City's road map to safety is inclusive of the following:



***The first step for a Tshwane Safer City will be the establishment of a Centralised Control Centre***



# Becoming a Safer City: The road forward

- A contemporary and inter-organisational CCC provides the following advantages:

**Intelligence led**




Transform information into actionable intelligence, helping connect the dots and showing new conditions and circumstances .  
"One version of the truth"

**Real Time**



Provides information in real time, taking the information where and when it is really needed. The information must flow through to all relevant role players

**Aids service delivery**



Reduce the time for record information and improve the capabilities about information management (workflows, wizards, automatic processes, etc.)

**Secure access to the sensitive information**



Personal authentication and security management to manage different access profiles and protect the access to sensitive data. Exhaustive control about all the actions executed over the system by officials.

**Integration of Best of breed technologies and practices**



Solution with a unique repository of data. Integration with best of breed technologies and with market leads solutions.

# Becoming a Safer City: The road forward

- The City already has conducted a comprehensive planning and technical specification exercise to develop a CCC for the City of Tshwane:

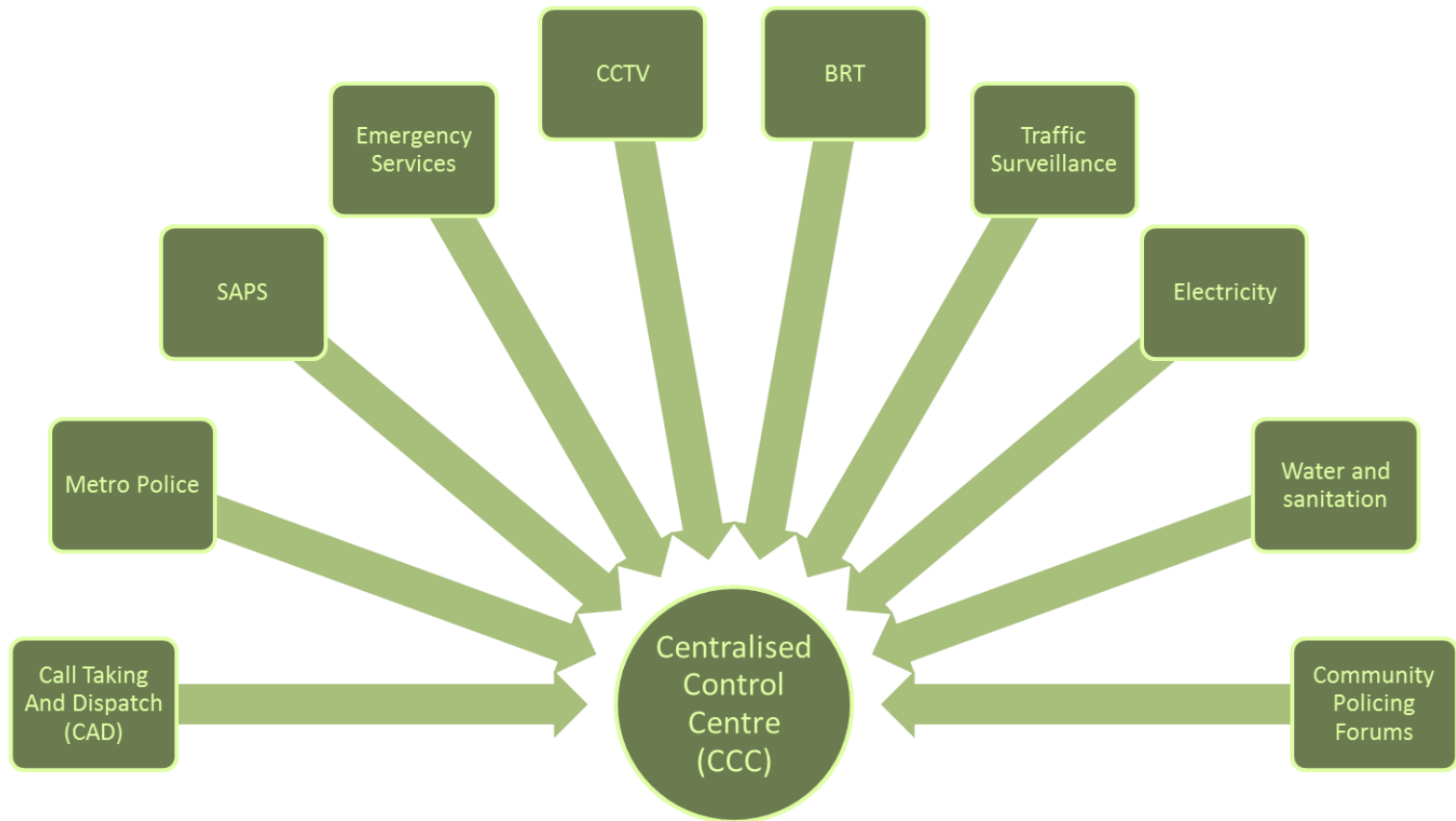


- This CCC is designed to house control rooms and supporting IT infrastructure for each Department, effectively creating one big control centre accommodating smaller control centres as part of an integrated and cohesive City command and control capacity.

# Becoming a Safer City: The road forward

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- The CCC should compose of the following:



# Conclusions



# Conclusion

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- The City has a long way to go realise its Safe city objectives.
- It will be impossible for the city to reach these objectives in isolation.
- There is no doubt that the future holds significant opportunities for integration, collaboration and technological advancements.
- Lets take these opportunities, and make our cities safe!!!



Thank you

